

REORGANIZATION OF THE MANAGER CUSTOMER SERVICE
AND MANAGER TECHNICAL OPERATIONS AT
BURLINGTON TELECOM TO DIVISION MANAGER
OF MARKETING AND CUSTOMER SERVICE AND
DIVISION MANAGER OF NETWORK OPERATIONS

In the year Two Thousand Nine.....
Resolved by the City Council of the City of Burlington, as follows:

That WHEREAS, the General Manager of Burlington Telecom has requested the Non-classified position of MANAGER CUSTOMER SERVICE to be eliminated and replaced with a Non-Classified position of DIVISION MANAGER OF MARKETING AND CUSTOMER SERVICE based on the departments move from a build out phase to an operational phase which has resulted in increased responsibilities for the position; and

WHEREAS, the General Manager of Burlington Telecom has requested the Non-classified position of MANAGER TECHNICAL OPERATIONS to be eliminated and replaced with a Non-Classified position of DIVISION MANAGER OF NETWORK OPERATIONS based on the departments move from a build out phase to an operational phase which has resulted in increased responsibilities for the position; and

WHEREAS, the requests have been approved by the Interim Human Resources Director and Finance Board; and

WHEREAS, the Compensation Study has established a competitive market range for compensation for these two positions;

NOW, THEREFORE, BE IT RESOLVED that the Non-Classified position of MANAGER CUSTOMER SERVICE be replaced to a Non-Classified position of Division

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Manager of Marketing and Customer Service and Non-Classified position of MANAGER TECHNICAL OPERATIONS be replaced to a Non-Classified position of Division Manager of Network Operations, effective as of City Council approval; and

BE IT FURTHER RESOLVED that the compensation for said positions will be developed by the Human Resources Director and Chief Administrative Officer to be consistent with current City market rate pay bands and subject to the approval of the Board of Finance and Human Resources Committee.