

March 28, 2013

Mr. Mohamed came to the Taxi Administration Office to inquire if he could purchase the business of SD Taxi and receive a queue permit. I explained to him that there was a moratorium on queue permits and that we were not issuing any new permits. I explained this to him many times and he would not take no for an answer, so I told him to write a request to the Taxi Licensing Board to make the request. I advised him that as long as everything remained in the owner of SD Taxi's name, Samir Dervic, that he could operate with that queue permit. I honestly felt very bad for Mr. Mohamed and was attempting to help him.

On January 15, 2013, Mr. Mohamed came into the Taxi Licensing Office to change his taxi driver's license to SD Taxi. I was out of the office that day and Isaac Trombley issued him the license. We did not have a letter of employment from Mr. Dervic.

On February 6, 2013, Mr. Mohamed's request was presented to the Taxi Licensing Board. The Board denied the request because if transfers are allowed, the number of queue permits will not decrease as needed. Said request is attached.

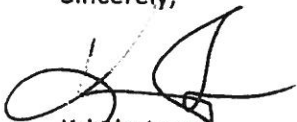
I conveyed this decision to Mr. Mohamed, again telling him if everything stayed in Mr. Dervic's name, he could still operate with his queue permit. He wanted to know if he could use the written authorization (attached) that Mr. Dervic gave him to be able to renew the application when the new licensing season commenced. I told him that I would ask the Board if that would be acceptable.

On March 14, 2013, Mr. Dervic's authorization to Mr. Mohamed to conduct business for him was presented to the Taxi Licensing Board. I advised them of the history behind the authorization and also advised them that I had been informed that Mr. Dervic was out of the country and would not be able to sign the application for renewal of the license and permit of the vehicle. Their consensus was that if Mr. Dervic was out of the country at the time of licensing season, then Mr. Mohamed could not receive a new queue permit, but could apply for a taxi vehicle license.

I asked Isaac Trombley to convey this information to Mr. Mohamed. Because Mr. Mohamed did not understand what Mr. Trombley was trying to tell him, they both came up to the Taxi Administration Office so I could try to explain it to him. I told him of the Board's decision. He became very agitated saying that we had already given him a license therefore that meant that we had given him approval. He said that Mr. Dervic was back in the country now. I told him that was good; it meant that he would be able to sign the application for renewal. He was still upset and had to be asked to keep his voice down several times. I was confused at the time why he was so agitated as I was telling him that he could continue to operate. I attempted to explain it to him in different ways so he could understand what I was trying to tell him, but he kept insisting that we gave him permission already by giving him his license. After 15 minutes of trying to explain this to him, I gave up and told him there was nothing further to discuss several times, finally telling him to please leave the office. I did raise my voice when I told him this because he was very agitated and loud. He calmed down a bit and I again told him everything would be fine because Mr. Dervic was in the country to be able to sign the application. He left the office more subdued.

I genuinely feel bad for Mr. Mohamed, which is why I was attempting to help him with his efforts. That said, at no time was he told that his request to transfer the queue permit was approved.

Sincerely,



Kristin Jones

Taxi Administration Office

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